



Alpine and Pioneer Radio Serial Number Entry

When prompted to enter the serial number of an Alpine or Pioneer radio on the Maestro Weblink Updater, it is important that the correct number is used. Depending on the radio model and production date, there are different ways to find the correct number.

Case 1: 2015 Pioneer Models and 2014 Pioneer 2Din models (all radios except 2014 NEX models)

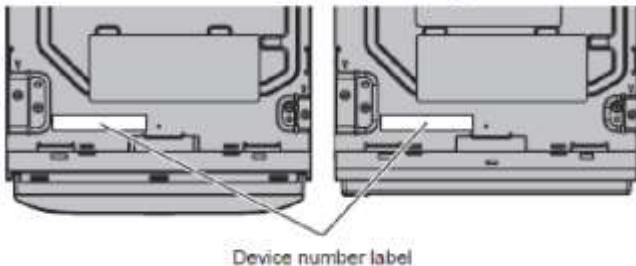
Find the serial number sticker on the radio or box and input the 6 digit number in the middle of the serial number. Do not include any letters from the serial number.

Case 2: 2014 Pioneer NEX models

These models will have a “Device ID” that will be 6 numbers. In most cases, it will not be related to the serial number in any way. There will be a separate label on the radio that shows the Device ID as shown here. In some early production models, the Device ID label isn’t present, but the number can be found in the radio settings menu by going to: Settings> System Information > Firmware Information. If the Device Number is not listed in the radio menu, ensure that the radio’s firmware is up to date.

Checking the device number

1 Check the device number label on top of of this product.



Case 3: Alpine Radios

Enter the serial number from S to the end; it should be a total of 9 characters (Ex: S12345678). Do not include the characters at the beginning of the serial number. If your serial number has a letter at the end (Ex: S12345678B), do not include it.